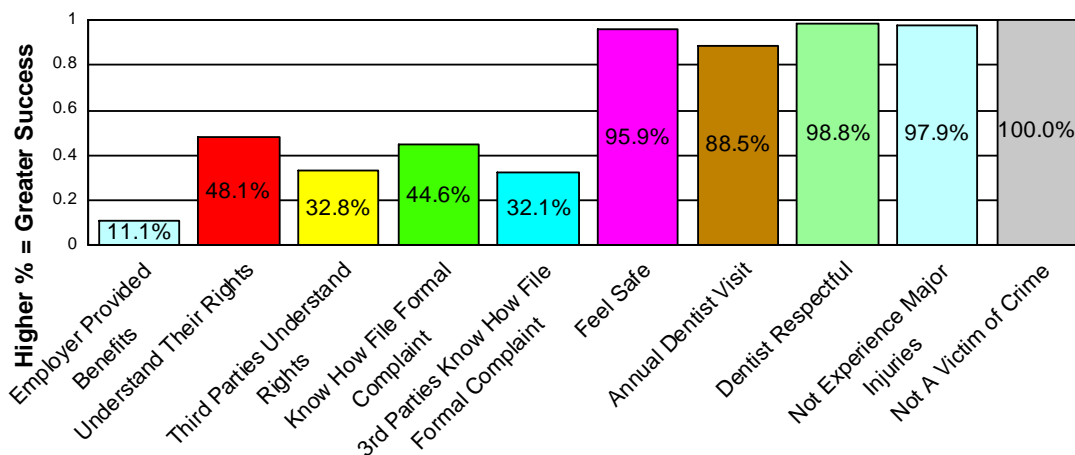


Domain #5 HEALTH & SAFETY

Summary Performance of All Indicators in Domain 5



Domain Five, **Health & Safety**, is critical to any person's well being. Data for this domain is acquired from the Adult Consumer Outcomes Survey and the Severe Injury/Crime Report Form.

Employer paid benefits continues on the decline. FY 2005 data shows that only 11.1% of those people employed have employer paid benefits. This is the lowest percentage since the survey began. Often the type of work, amount of hours worked and how one is paid influences whether a person is eligible for employer benefits. Employment services providers are encouraged to seek out work opportunities which include employer paid benefits.

Since FY 2000 there has been a continued downward trend in the proportion of individuals and third parties who understand their rights. In FY 2005, 48.1% of people responded that they understand their rights. Yet, more than half (51.8%) do not. Included in the data is that nearly 70% of people surveyed do not know how to file a formal complaint. People do report that they would know who to talk to if they had a concern. It has been made clear for the past six years that self determination, choice and control have been key indicators to positive service outcomes and the community developmental system must begin to develop methods for teaching adults within the service system about their rights.

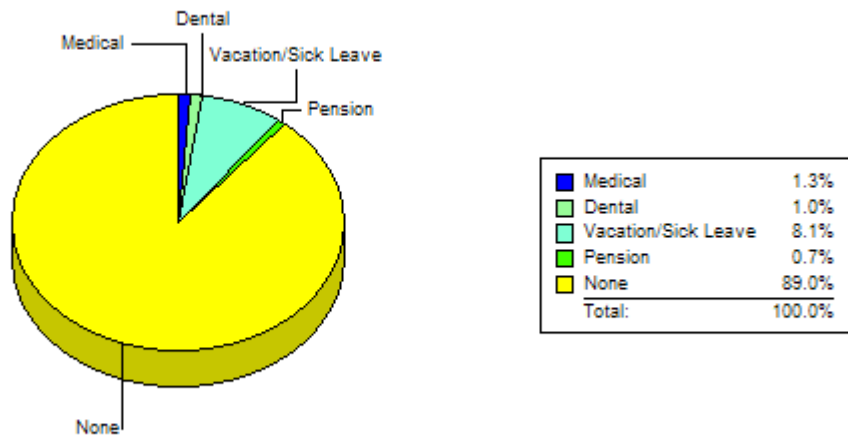
Since FY 2000 97.8% of people surveyed have indicated that they feel safe in their homes and neighborhoods. There has been a slight decline in FY 2005 of 1.9% of the 228 people surveyed. It is important to note that each individual response is shared with the person's service team so that there is assurance that some one is actually safe in their homes and neighborhoods.

Since FY 2000, the percentage of people who have an annual dentist appointment for preventative maintenance has varied: A high of 93.8% in FY 2002 and a low of 88.4% in FY 2001. Of the people surveyed since FY 2000, 10% of people surveyed do not visit their dentist annually. It is important to note that any kind of dental or periodontal work is not the purview of the community developmental system, yet 90% of people provided services have seen a dentist for preventative maintenance one time within the fiscal year. This is an example of a continued effort to assure quality services and health care for people within the system.

In FY 2005, there has been a slight decrease in serious injuries among persons with developmental disabilities receiving both day and residential services. Data indicates that no person living in a certified residential setting was a victim of a crime. The system will need to continue monitoring in this area in order to assure continued success.

Indicator #1: The proportion of working individuals with employer-provided benefits increases.

Individuals Receiving Employer Provided Benefits



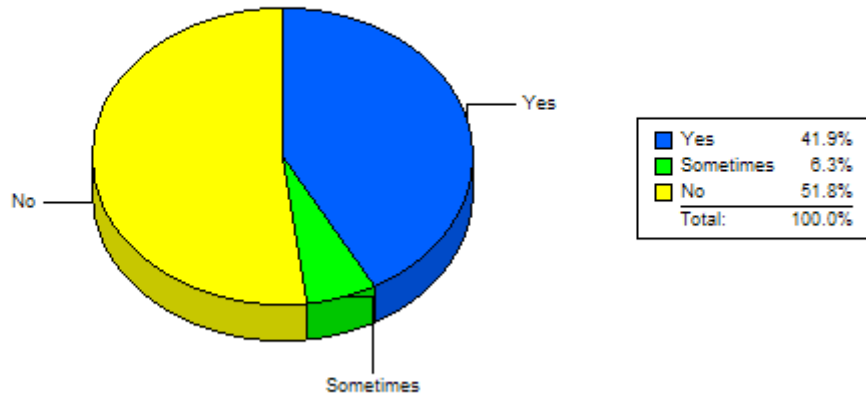
Total All Answers

2,720

Comments: In FY 2005 a statistically negative trend continues with regard to benefits provided by employers. In FY 2005, 85.1% of those people employed work less than 20 hours per week. Typically, employers do not pay benefits until someone is working approximately 30 hours per week. Thus a majority of folks who utilize services from the community developmental service system must rely on other forms of benefits in order to maintain their health and well being. As per the data for FY 2005 more than two thirds of the people served by the community developmental system who are working must rely state and federal benefits.

Indicator #2 & 3: The proportion of individuals and third parties who understand their rights increases.

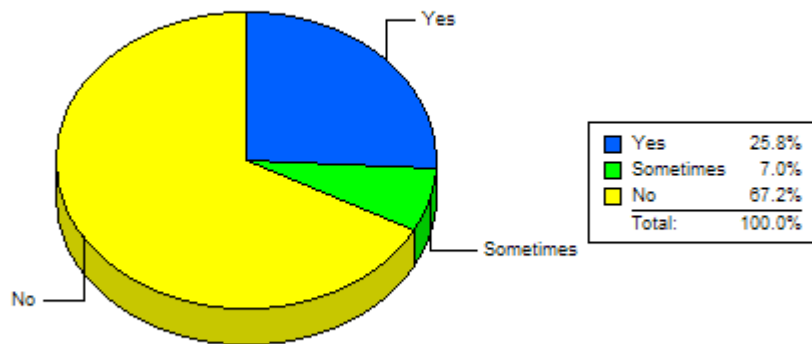
Proportion of individuals who understand their rights



Total All Answers

1,023

Third parties who feel they understand their rights



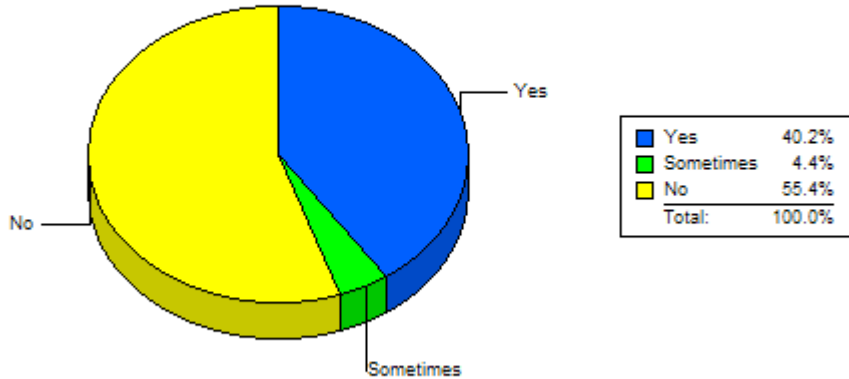
Total All Answers

427

Comments: Since FY 2000 there has been a continued downward trend in the proportion of individuals and third parties who understand their rights. In FY 2005 32.8% of interested third parties have responded that they understand their rights. Yet, more than two thirds (67.2%) do not. It has been made clear for the past six years that self determination, choice and control or key to positive service outcomes and the community developmental system must begin to develop methods for teaching adults with disabilities and their advocates about their rights.

Indicator #4 & 5: The proportion of individuals and third parties who know how to initiate a formal complaint increases.

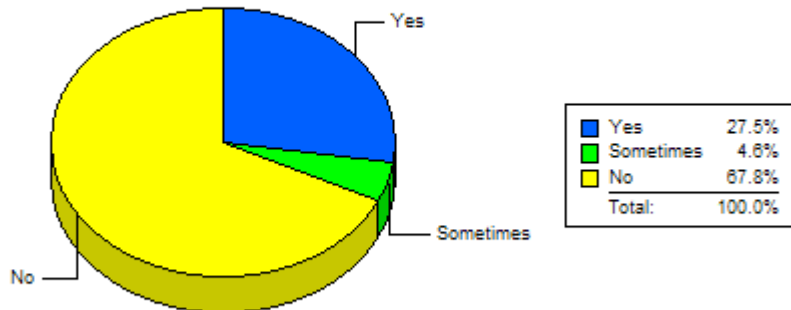
Individuals know how to initiate a formal complaint



Total All Answers

823

Proportion of third parties who know how to initiate a formal complaint for a consumer



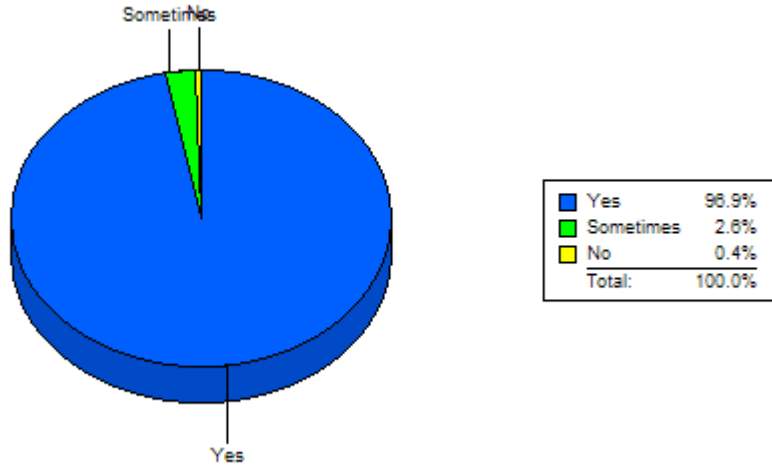
Total All Answers

345

Comments: To parallel Domain 5 Indicator 4 "Individuals and third parties who know how to initiate a formal complaint," in FY 2005, 32.1% of third parties responded that they know how to initiate a complaint. Two thirds (67.8%) of third parties do not. In the past six years, the community developmental services system has placed emphasis on teaching the formal and informal complaints process to its constituency. A key indicator of positive service outcomes is the ability of the system to respond to both formal and informal complaints. The community developmental system must identify why third parties do not know how to file complaints and develop opportunities which will improve this outcome.

Indicator #6: The proportion of individuals reporting they feel safe in their homes and neighborhoods increases.

Consumers who feel safe in their homes



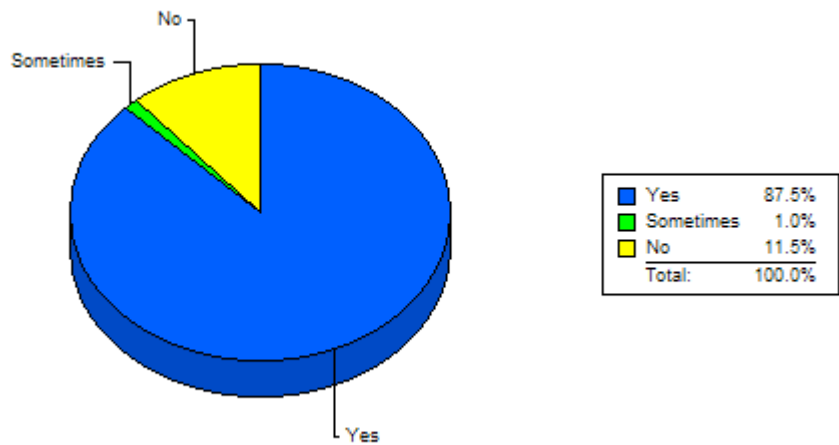
Total All Answers

228

Comments: Since FY 2000 97.8% of people surveyed have indicated that they feel safe in their homes and neighborhoods. There has been a slight decline in FY 2005 of 1.9% of the 228 people surveyed. It is important to note that each individual response is shared with the person's services team so that the assurance that some one is actually safe is guaranteed.

Indicator #8: The proportion of people who have an annual dentist appointment for preventive maintenance increases.

Individuals who visit a dentist each year

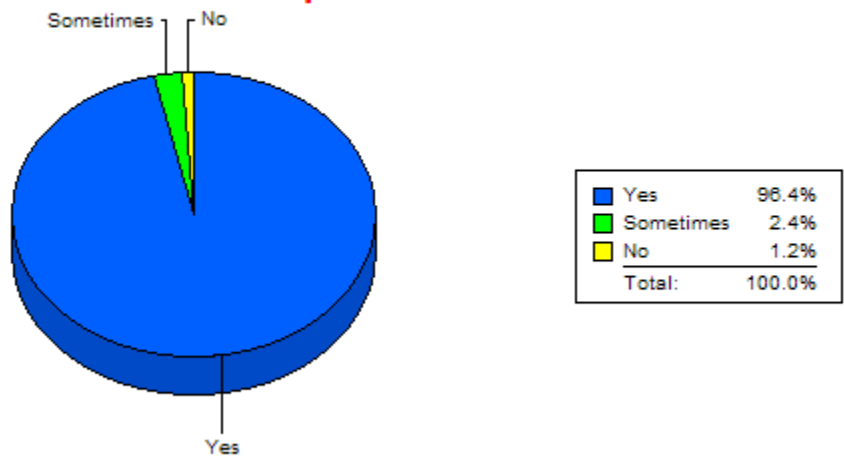


Total All Answers

192

Indicator #9: The proportion of people who say their dentist treats them with respect increases.

Individuals who say their dentist treats them with respect



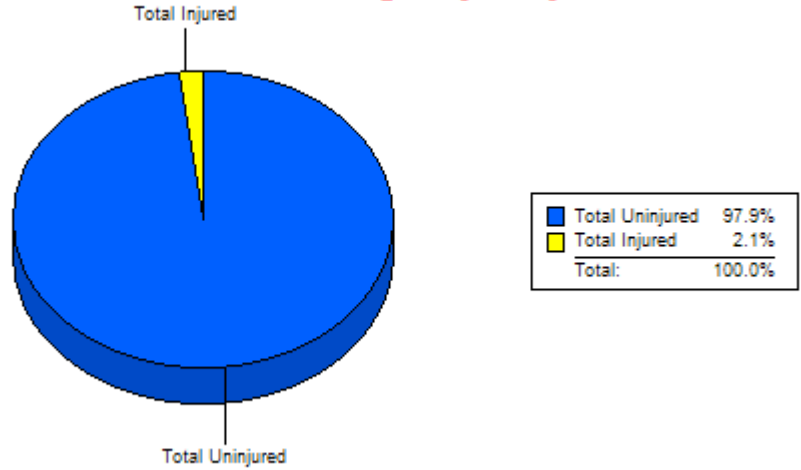
Total All Answers

166

Comments: In FY 2005, there has been a slight decline in people reporting that their "dentists treats them with respect". As a system, we should not expect 100% satisfaction where as this is a very emotional response. The community developmental system does respond to individual reports of dissatisfaction immediately.

Indicator #10: The success in minimizing incidence of major or serious injuries among persons with developmental disabilities receiving residential/vocational services increases.

Success in minimizing major injuries



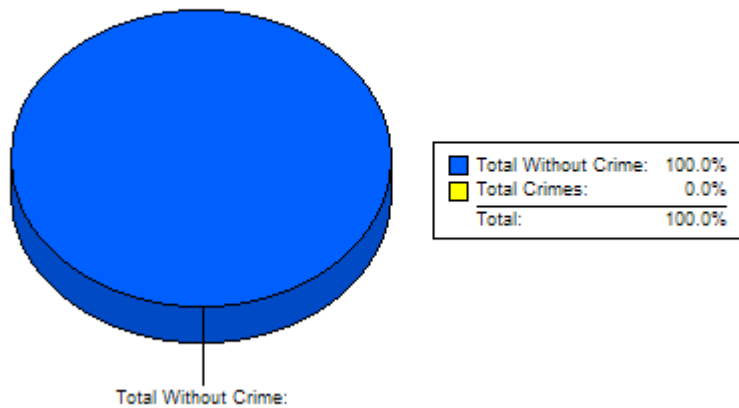
Total All Answers

3847

Comments: In FY 2005, there has been a slight decrease in serious injuries among persons with developmental disabilities receiving both day and residential services. The system will need to continue monitoring in this area in order to assure continued success.

Indicator #13: The success in minimizing the proportion of people receiving residential services who were victims of selected crimes during the past year increases.

Success in minimizing incidence of crime



Total All Answers

1847

Comments: In FY 2005, no person receiving residential services was a victim of a crime.