

# CSNI Statewide Quality Improvement Data

## FY 2008-2009 and FY 2007-2008

Certification Data for Staffed Residences, Enhanced Family Care, and Day Services <small>(Source: Results of Certification Inspection forms)</small>	FY 2008-2009 Totals	FY 2007-2008 Totals
<b>He-M 1001 Staffed Residences #</b>		
<b>Total Number Staffed Residential Certified **</b>	195	220
Total number certified - Residential Only	78	79
Total number certified <b>also</b> for day services	117	141
<b>Certification Visits During Period</b>		
Total number of certification visits	205	157
Total number <b>WITH</b> deficiencies during reporting period	140	115
Total number with <b>NO</b> deficiencies during reporting period	65	47
<b>Total Number of Deficiencies Cited</b>	445	318
Documentation only (all categories)	186	153
Health (non-medication reported)	45	23
ISP / Service Provision	58	41
Medication ( ■ See Terms and Definitions)	41	26
Safety	79	74
Other	36	1

He-M 1001 Enhanced Family Care - EFC #	FY 2008-2009 Totals	FY 2007-2008 Totals
<b>Total Number EFCs Certified **</b>	820	802
Total number certified - EFC Only	542	518
Total number certified <b>also</b> for day services	278	314
<b>Certification Visits During Period</b>		
Total number of certification visits	804	574
Total number <b>WITH</b> deficiencies during reporting period	409	291
Total number with <b>NO</b> deficiencies during reporting period	395	289
<b>Total Number of Deficiencies Cited</b>	951	694
Documentation only (all categories)	502	296
Health (non-medication reported)	62	47
ISP / Service Provision	94	90
Medication ( ■ See Terms and Definitions)	62	70
Safety	193	188
Other	38	3

Day Services Only #	FY 2008-2009 Totals	FY 2007-2008 Totals
<b>Total Number Day Services Certified **</b>	63	85
<b>Certification Visits During Period</b>		
Total number of certification visits	64	51
Total number <b>WITH</b> deficiencies during reporting period	45	39
Total number with <b>NO</b> deficiencies during reporting period	19	11
<b>Total Number of Deficiencies Cited</b>	164	93
Documentation only (all categories)	81	36
Health (non-medication reported)	31	19
ISP / Service Provision	21	25
Medication ( ■ See Terms and Definitions)	9	7
Safety	9	6
Other	13	0

Area Agency Investigation ♦	Totals	Totals
Abuse	19	19
Neglect	38	27
Exploitation	2	6
Treatment Rights	27	34
BEAS Investigation ♦		
Abuse	3	1
Neglect	4	5
Exploitation	2	1
<i>Incident Reports</i>		
Reports of serious crimes against consumers during services	12	6
Reports of serious injury to consumers during services	94	92

## Terms and Definitions

### # Staffed Residences and EFCs

**Staffed Residences** include a traditional group home, companion/roommate, or consumer-directed when a residential certification is required.

**EFC** is adult foster care in the provider's home.

**Day Services** provide habilitation, assistance, and instruction to individuals to improve or maintain their performance of basic living skills, vocational activities, and community activities.

\*\* The total number certified is the total number of locations (staffed residences, EFCs, and day services only) that have certifications as of June 30 of each year.

■ Medication *deficiencies* are those cited on the *Results of Certification Inspection* by state surveyors as a result of an on-site certification visit.

Medication *errors* are reported semi-annually by each Area Agency to BDS and are reviewed by the statewide Medication Review Committee.

♦ Area Agency and BEAS Founded Complaints -- Only reported to CSNI at the completion of the investigation and only for complaints that are founded. The quarter in which the founded complaint is reported may be different from the quarter in which the complaint was made due to the time required for an investigation to be completed and a determination made.